

Investor Update 2026



bpha Limited

Quality homes. Connected communities.



We are ambitious



We are better together



We show empathy



We take responsibility

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1. Overview

Highlights

A+ (stable)

Standard and Poor's Rating
(reaffirmed October 2025)

G1/V1/C1

Regulator of Social Housing
Governance/Viability/Consumer Rating
(July 2026)

£56m

Operating surplus
(2025: £55m)

20,770

Homes owned or managed
(2025: 20,156)

444

New homes built
(2025: 233)

240

Homes acquired
(2025: 6)

36%

Operating margin on core operating
business (2025: 39%)

122

Shared ownership sales
(2025: 98)

£49m

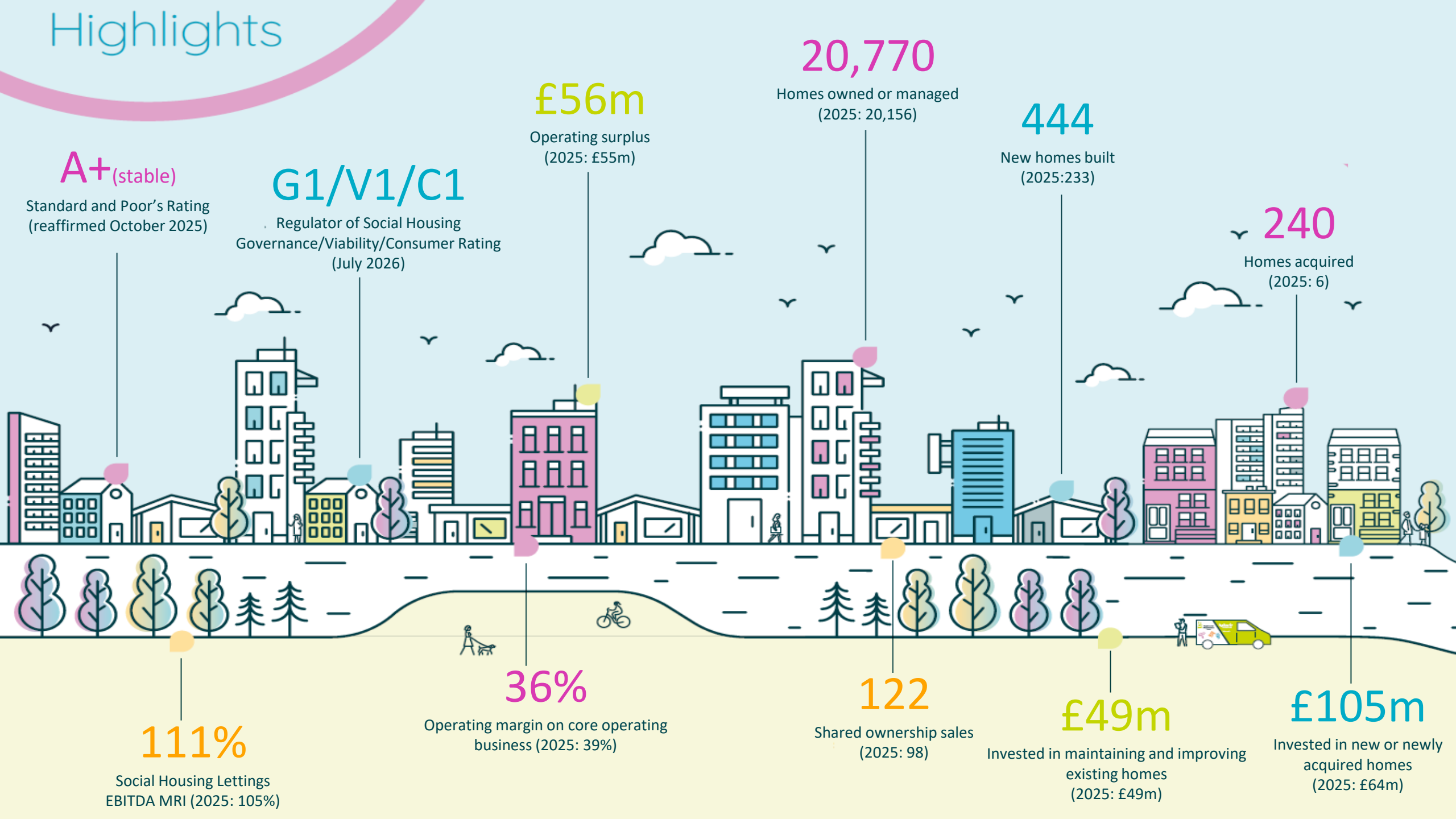
Invested in maintaining and improving
existing homes
(2025: £49m)

£105m

Invested in new or newly
acquired homes
(2025: £64m)

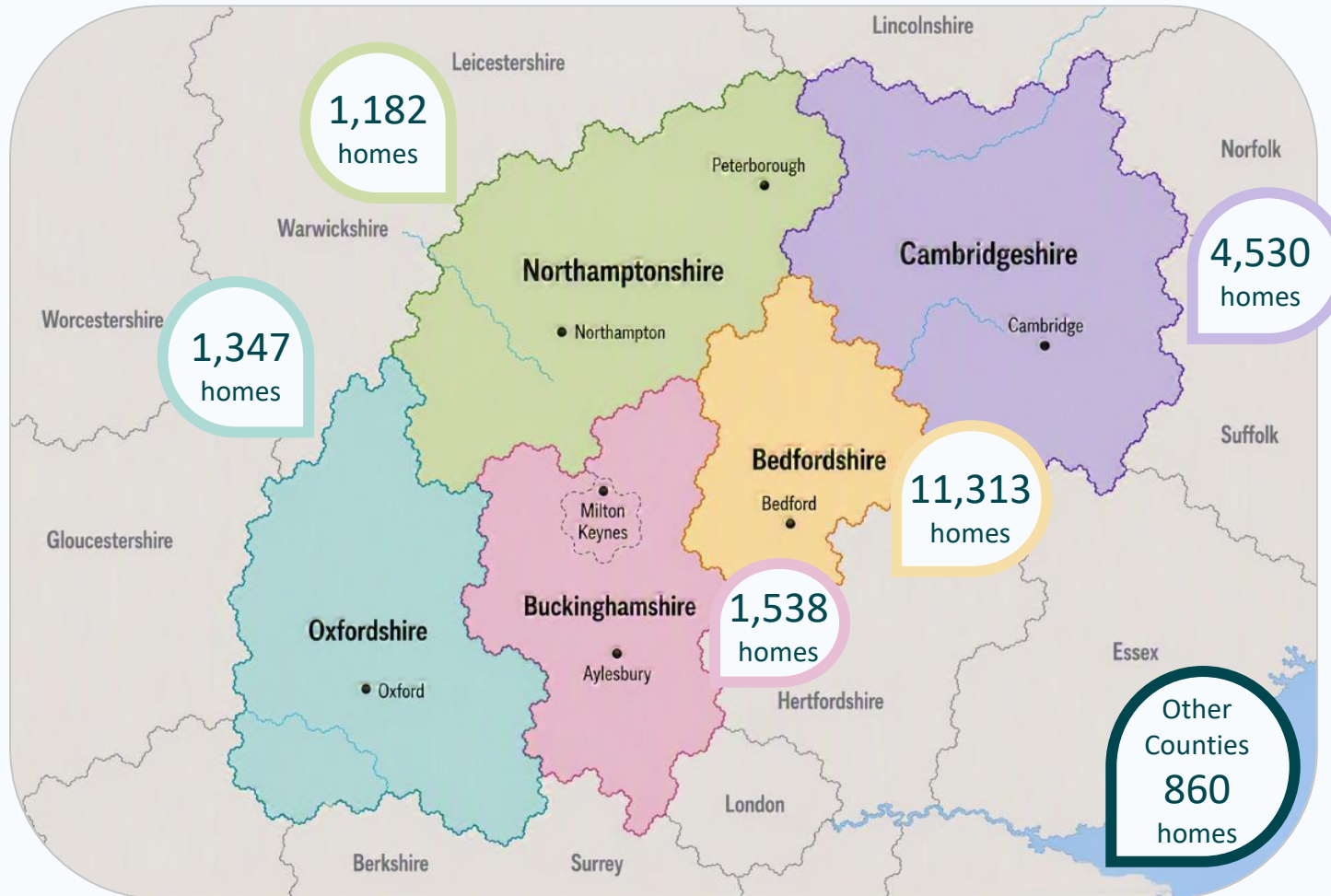
111%

Social Housing Lettings
EBITDA MRI (2025: 105%)



bpha- core operating area

Oxford to Cambridge Arc



20,770

Total homes
March 2026



92%

of our homes are
EPC rating C or above



97%

of our homes have had a
stock condition survey
within the last 5 years

Strategic context

Risks... and opportunities?

- **Political uncertainty** – Five party system, change of PM, devolution, local government reorganisation, local elections in 2027
- **Government strategic focus** – Investment in social housing, Renters Rights, leasehold reform, regulation and legislation on housing quality, planning reform and major growth initiatives
- **Economic strains** – International supply issues, market volatility, interest rate challenges, inflation, cost of living for customers
- **Major infrastructure projects** – Universal, East West Rail, New Towns, airport expansion, creates opportunities and competition for staff
- **Environmental** – Climate change resilience (heat/flood), net zero targets
- **Technology** – Challenges and opportunities of AI, changing customer and staff expectations and skills requirements
- **Stock rationalisation and mergers** – Changing shape of the sector, opportunities for bpha in consolidating key geographic area



Our strategic commitments

Performance against our strategic commitments

Deliver quality and value to customers



- C1 Rating awarded by the RSH, *“Our judgement is that overall the landlord is delivering the outcomes of the consumer standards. The landlord has demonstrated that it identifies when issues occur and puts plans in place to remedy and minimise recurrence.”*
- Tenant Satisfaction Measures increased across most measures for rental customers, particularly strong improvements in repairs and how customers feel they are treated
- bphaConnect – a transformation programme focused on improving customer services
- The Big Listen engaged 994 customers through door knocking
- Customer Communications Centre reduced average waiting times by more than 50%

Help make places and build local communities



- Providing opportunities for people to live in new, quality, sustainable homes remains a priority
- Strengthened local presence and partnerships including opening a new community hub in Trumpington
- Continue to support local youth charity Bedford Giving
- Completion of second Project Vista Scheme (Bury Court)
- 444 new homes delivered, 1,202 homes acquired from Clarion

Our strategic commitments

Performance against our strategic commitments

Create a sustainable future



- 97% of our homes have had a stock condition survey over the past five years
- 92 % of homes now at EPC Band C or above
- Secured grant funding to retrofit 560 more homes
- Intelligent components improving service and enhancing long-term efficiencies
- bphaPulse- five year data and information management programme

Put people at the heart of bpha



- Expanded the role of the customer-led Service Improvement Panel
- New Strategic People Plan - Expanded apprenticeship and leadership development programmes
- Digital Services - ongoing development of our customer portal and improved customer self-service tools
- Great Place to Work Top 100 (Large Companies)

2. Financial Results

bpha financial results



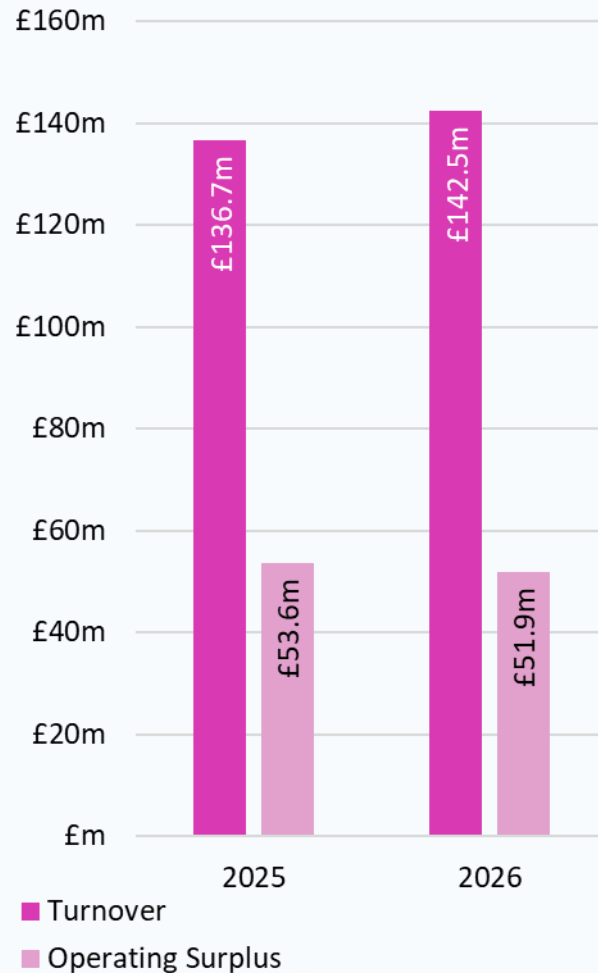
Comprehensive Income

	2025 £'m	2026 £'m
Turnover		
Core operating business	136.7	142.5
Development and sales business	28.3	34.1
	165.0	176.6
Operating surplus		
Core operating business	53.6	51.9
Development and sales business	2.3	4.2
Fair value adjustment on investment properties	(1.0)	(0.3)
	54.9	55.8
Net interest	(34.0)	(33.8)
Surplus before tax	20.9	22.0

- Our operating surplus increased from £54.9m to £55.8m.
- The increase was primarily driven by a £1.9m increase in the development and sales business surplus with the core operating business continuing to perform strongly.
- Continued capital investment meant that operating cashflow net of capital repairs and maintenance generated a cash surplus of £6.3m.
- Our core operating margin of 36.4% fell short of our 40% target but remains high within the sector.

bpha financial results

The core operating business



- Our core operating business continued to perform strongly as turnover increased to £142.5m from £136.7m due to the annual rent increase and increased handovers.
- Our surplus from core operating activities reduced by £1.7m reflecting our continued investment in existing homes, higher maintenance and service costs and additional management expenditure.
- Our core operating surplus covered our net interest costs of £34.1m and demonstrates that we are not dependent upon sales or asset disposals to cover our underlying costs.

bpha financial results

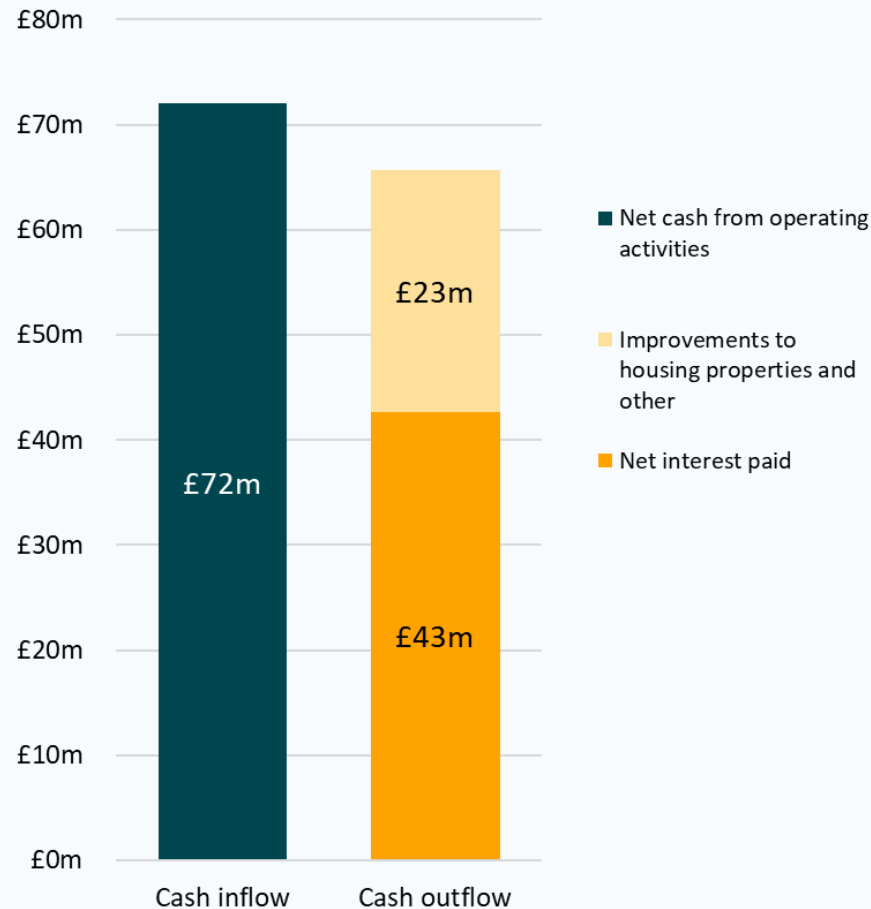
The development and sales business



- Turnover increased from £28.3m to £34.1m during the year.
- Our results reflect stronger performance across both first tranche shared ownership sales and increased staircasing's.
- The market for shared ownership sales in our operating area remain strong, with first tranche shared ownership units sold increasing during the year (122 vs 98).
- We continue to closely monitor and manage our growing development programme along with other opportunities in our area.

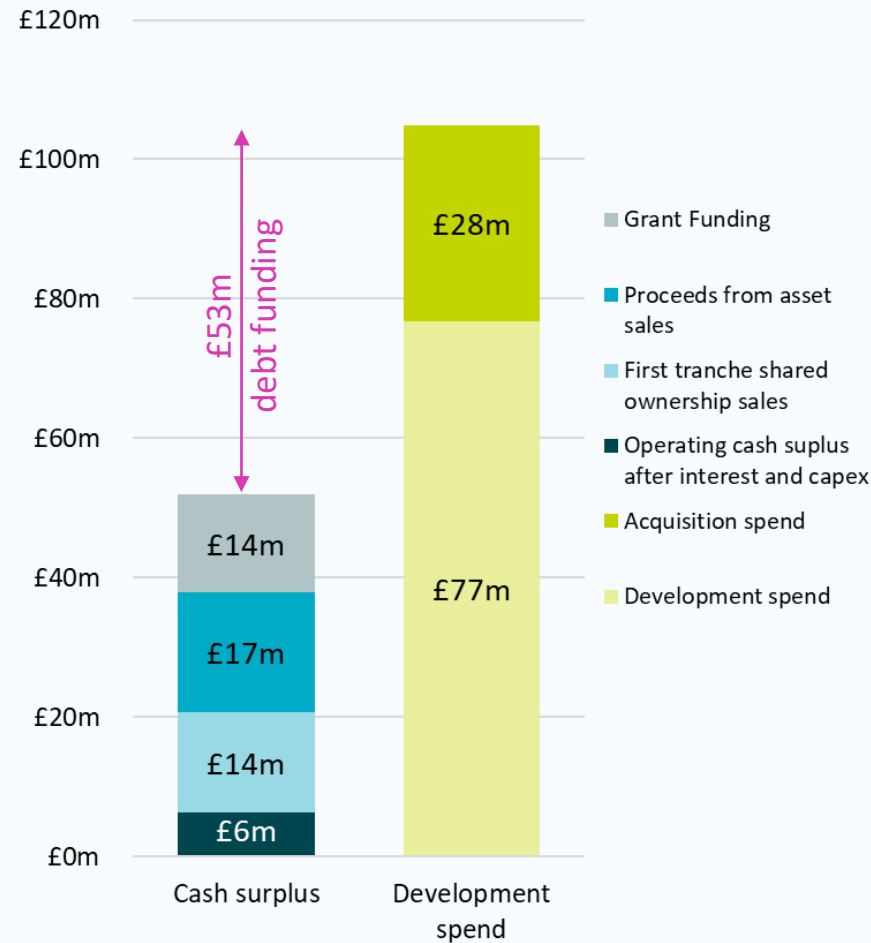
bpha financial results

Strong cash generation and no reliance on sales



- Our operating cashflow continues to cover our capital maintenance expenditure and interest costs with a cash surplus of £6m.

Funding our development spend

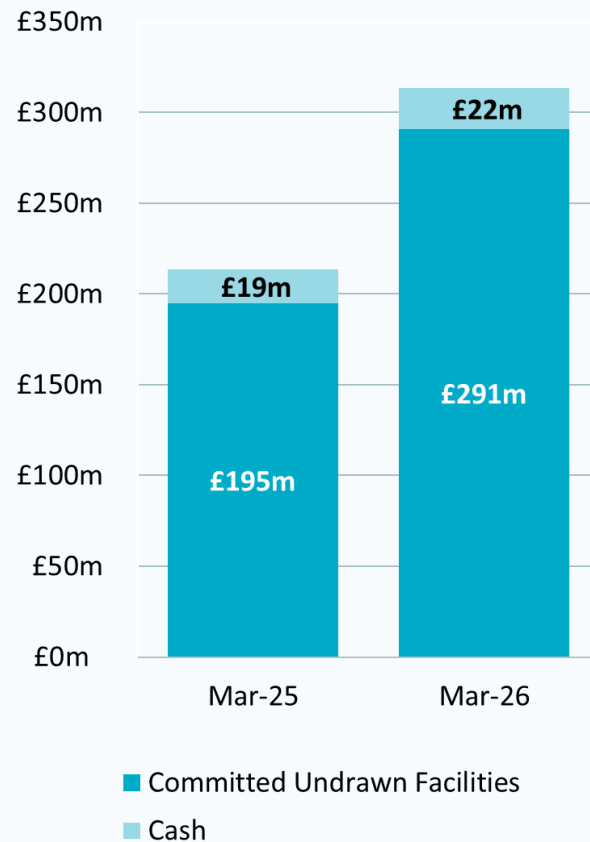


- New development opportunities resulted in spend of £77m, an additional £13m above last year.
- £28m of spend relating to the initial acquisition of 222 properties.
- Our positive strong operating cashflow combined with grant and sales proceeds continued to cover over half of this development spend.
- The remaining £53m was borrowed from utilising new and existing banking facilities.

3. Treasury

Debt portfolio- March 2026

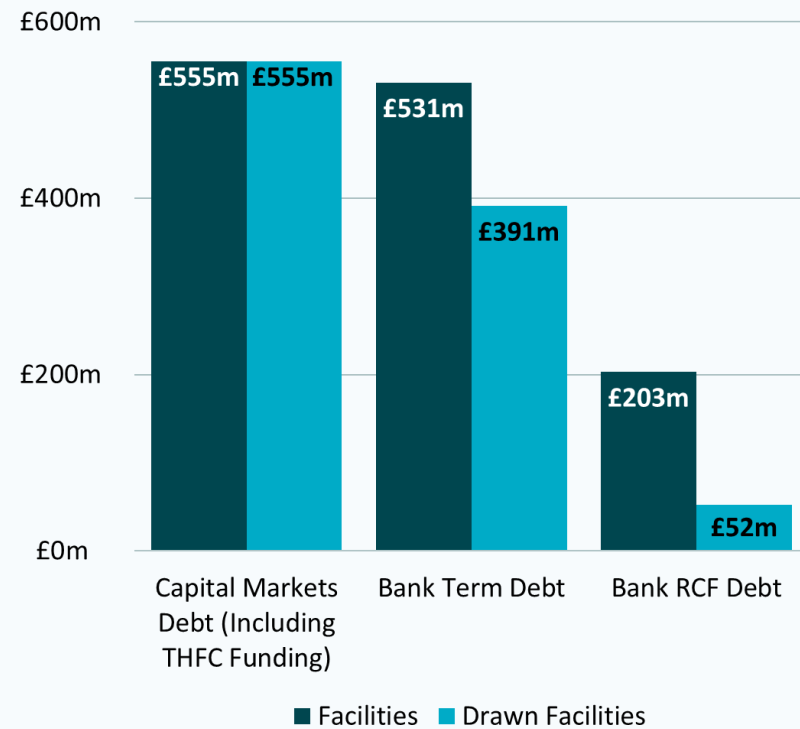
Liquidity Headroom



- In February we raised an additional £210m of banking facilities to support our future liquidity requirements and fund the acquisition of 1,202 homes.
- Our liquidity headroom increased to £313m at March 2026.
- Following the second acquisition payment in May our liquidity headroom remained strong at £234m.
- 15 months until our minimum liquidity headroom target breached.
- All future committed developments can be funded from existing facilities.

Debt portfolio- March 2026

Debt Facilities



Debt Maturity



£1,289m
Facilities

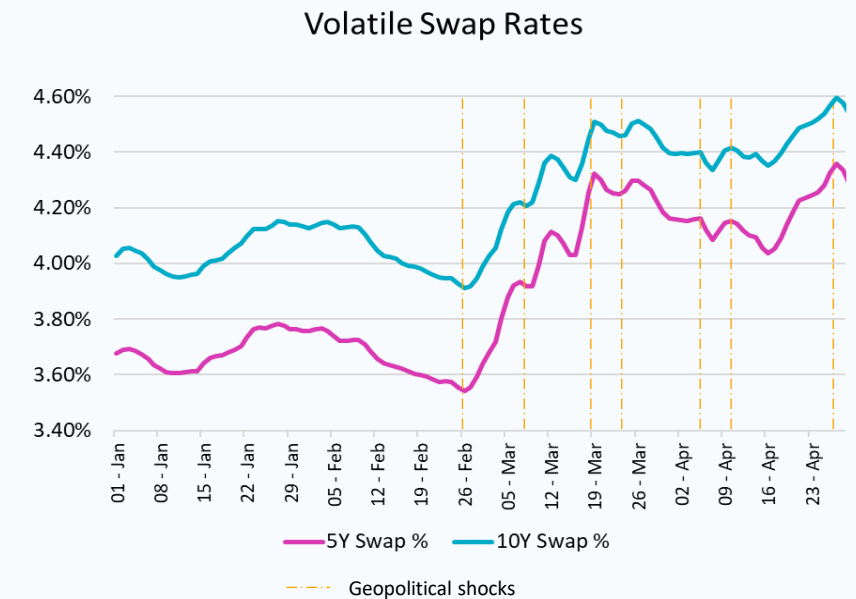
£998m
Drawn debt

2.9%
Debt maturing in the next 3
years

Interest rate risk management

Proactive hedging to protect interest costs in volatile markets

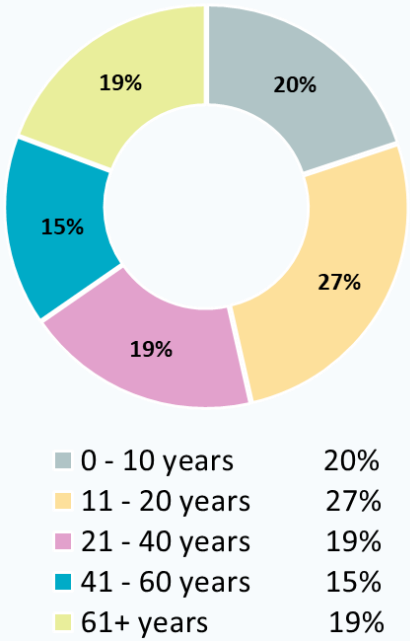
- 74% of our debt was at fixed interest rates at 31 March 2026.
- Significant market volatility driven by geopolitical tensions and UK political uncertainty.
- Implemented additional hedging, increasing our proportion of fixed-rate debt to over 80% within Q1.
- We will continue to stress test and proactively seek to manage our interest rate costs.



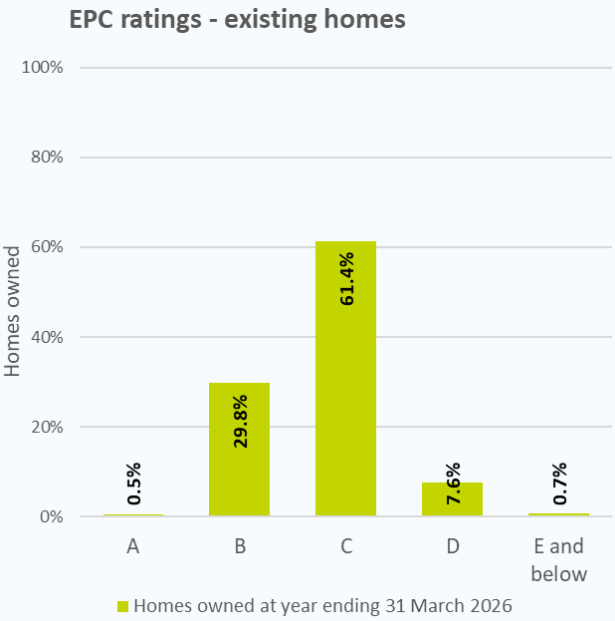
4. Assets and Growth

Asset strength & sustainability

Age profile of homes



92% stock EPC rating C or above



bpha's full Sustainability Report will be published in October 2026

Our environmental strategy sets out to:

- Reduce the carbon footprint of our homes, protect our green spaces and increase biodiversity
- Managing and reducing water use
- Secured grant funding to retrofit 560 homes, including some of our oldest properties.
- Prioritise homes with the greatest heat loss and lowest SAP ratings to maximise comfort, efficiency and long-term value

Our tower block regeneration programme

- We completed our second scheme, Bury Court, in May 2025, with 92% resident satisfaction post works.
- In March 2026, we made a second gateway 2 application to the Building Safety Regulator to start work on our Brickhill scheme. Our application is still being considered.
- We secured full planning permission for our Queens Street project (the refurbishment of Boswell, Chandos and Richbell Court) in October 2025



Our second scheme- Bury Court

Acquisition

Acquisition of 1,202 homes across Bedfordshire

- 222 homes acquired 30 March 2026, remaining 980 homes transferred to us on 11 May 2026
- Funded through a new fixed rate bank term facility.
- ‘The Big Welcome’ – door knock for our new customers
- Successfully increased maintenance and repairs capacity in advance of transfer
- New customers will benefit from dedicated bpha teams with strong local knowledge and partnerships, while additional homes will strengthen local delivery for existing customers.

Development and sales update

Performance 2025/2026

- 444 new affordable homes delivered during 2025/26
- 122 Shared Ownership homes sold (2025: 98)
- Shared Ownership sales remain strong across our operating area, helping us exceed sales targets
- Staircasing sales also increased during the year

Progress Investment Partnership

- Our strategic partnership with Hill Group to work on a programme of development and regeneration schemes
- In September started on site at Swavesey in South Cambridge, our first scheme to be delivered through the PIP.
- A forward pipeline of schemes continue to be developed through the partnership as we develop this model to support future growth.



6. Summary

Summary

bpha remains financially resilient, locally focused and well positioned to invest in quality homes, stronger services and connected communities.

**Customers
at the heart**

- C1 Consumer Grading
- bphaConnect and digital service improvements

**Financial
Strength**

- Strong liquidity headroom maintained at £234m post-acquisition
- Committed development pipeline fully funded
- No reliance on sales to meet core operating costs

**Homes and
Sustainability**

- 92% of homes EPC or above
- 97% stock condition survey
- Grant funding secured to retrofit 560 homes

**Growth and
Development**

- 444 new homes delivered
- 1,202 homes acquired
- Strategic partnership with Hill supporting future growth

If you have any questions,
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